



香港建築師學會  
The Hong Kong Institute of Architects



Architects Registration Board  
Hong Kong Special Administrative Region  
建築師註冊管理局  
香港特別行政區

HKIA Circular No. 23/2024 – 23 February 2024

ARB Circular No. 08/2024 – 23 February 2024

Dear PA Candidates,

[IMPORTANT UPDATE]

**Upgrade in the HKIA/ARB e-Self Service System – Two Way Authentication Login**

We would like to inform you an important update of the HKIA/ARB e-Self Service System. In order to enhance security, we have implemented two way authentication login feature. All users will be required to input **One Time Password (OTP)** sent to the registered email with effective from 1 March 2024.

To ensure you can login in smoothly, we kindly request you to login to [www.joinhkia.net](http://www.joinhkia.net) and confirm your preferred email address as your registered email. If you have not confirmed your email address on or before 1 March 2024, the system will automatically use your current email address in “My Profile” as the registered email to send OTP when you login to the e-Self Service System.

The screenshot shows the HKIA/ARB e-Self Service System login page. At the top, there are logos for The Hong Kong Institute of Architects and the Architects Registration Board. Below the logos, there is a message: "This site is best viewed with Internet Explorer 10, Internet Explorer 11 or Google Chrome and 1280 x 1024 resolutions." There are two links: "For first time registration through this HKIA/ARB e-Self Service System, please read the guidelines here." and "For online submission of documents, please read guidelines". The main content area is titled "Login" and states: "Your user account requires an additional authentication step." Below this, it says: "A six digit one-time password has been sent to cindyys@hkia.org.hk". There is a text input field for the "One-time password" and two buttons: "Submit (37s)" and "Back".

Please contact us at [joinhkia@hkia.org.hk](mailto:joinhkia@hkia.org.hk) or (852) 2511 6323 if you have any questions.

Best regards,  
HKIA/ARB Secretariat

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